

TERMS OF BUSINESS

The Funeral Markets Investigation Order 2021 required funeral directors to display specific information about their business to allow customers to choose a funeral director based on criteria which may influence their choice

Branch name: Alex Willis Funeral Home Limited **Branch address:** 2 Middleton Road, Heysham, LA3 2QD

Deposits required for:

Attended cremation - No deposit

Unattended cremation - No deposit

Attended burial - No deposit

Unattended burial - No deposit

Date and times by which deposits, and final balance must be paid:

Deposit - Not required

Final balance: 30 days following date of invoice

Payment options and interest charged:

Deposit - Not required

Final balance - 30 days following date of invoice

Interest: 4% compounded on the first day of each month

Charges for late payment:

Deposit - Not required

Final balance - Interest charged as above

We do not expect deposits but will accept one if offered.

Dated: 16th September 2021

Signed

Jon McVernon

Director

